



Union Internationale des Avocats  
International Association of Lawyers  
Unión Internacional de Abogados

Forum organised by the UIA with the support of the Milan Chamber of Arbitration, the Ordine degli Avvocati di Milano, the UNAM – Unione Nazionale Avvocati per la Mediazione and the Coordinamento della Conciliazione Forense

# 27<sup>th</sup> World Forum of Mediation Centres

Meet the Officers of the World's Leading Commercial Mediation Centres

## MILAN ITALY

Friday, January 17 & Saturday, January 18, 2020

*With a welcome evening cocktail on Thursday, January 16*

#UIAWFMC



[www.uianet.org](http://www.uianet.org)



MILAN  
CHAMBER OF  
ARBITRATION



ORDINE DEGLI  
AVVOCATI DI MILANO



Coordinamento della  
Conciliazione Forense

## ORGANISING COMMITTEE

### **Fabienne VAN DER VLEUGEL**

*President of the UIA World Forum of Mediation Centres  
French Foreign Trade Advisor (CCEF)  
VDV Avocats  
Serris, France  
T +33 6 13 19 40 45  
fabienne@vdrvocats.com*

### **Carlo RICCARDI**

*Milan Chamber of Arbitration  
Milan, Italy  
T +39 (0)28 51 54 55 9  
carlo.riccardi@mi.camcom.it*

### **Stefano PAVLETIČ**

*Studio Pavletič  
Milan, Italy  
T +39 (0)24 72 76 5  
studiopavletic@iol.it*

### **Carlo MASTELLONE**

*UIA Director of Publications  
Studio Legale Mastellone  
Florence, Italy  
T +39 (0)55 46 20 04 0  
c.mastellone@studiomastellone.it*

### **Pasquale ORRICO**

*Arlenghi Agostini Avvocati  
Milan, Italy  
T +39 (0)24 80 27 02 9  
orrico@arlenghiagostiniavvocati.it*

**The UIA would like to thank the following partners:**



STUDIO LEGALE ASSOCIATO  
ARLENGHI E AGOSTINI

## Introduction

The **World Forum of Mediation Centres** was created in 2001. It brings together the best commercial mediation practitioners and ADR centres from around the world, together with managers, academics, teachers, trainers, young practitioners, and all those interested in learning more about mediation.

The Forum takes place every 9 months in different countries around the world. It fosters the exchange of views on the development of ADR, enhancing knowledge, and best practices, giving new ideas, ensuring the best understanding of ADR, and learning from other cultures.

This **27<sup>th</sup> Forum** promises to be **again very exceptional** because it will be the opportunity to gather experiences, ideas, observations about development of mediation and make comparison to enhance our knowledge and our practice. Do not miss this opportunity to meet with your colleagues, other professions connected to mediation practices, and other cultures.

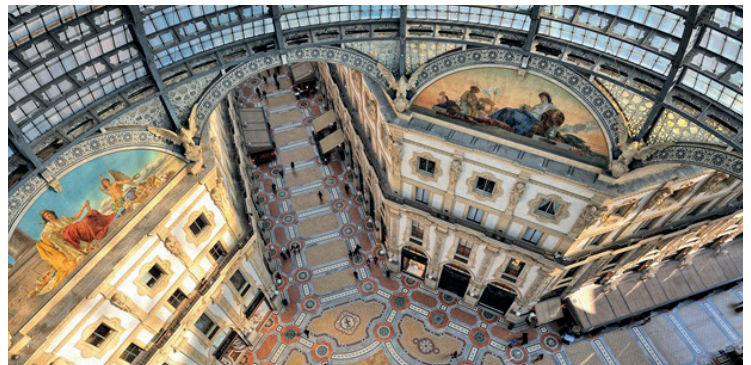
**Milan is a town to discover, a mediation discovery, a place to have a great Forum.**

The various sessions of the Forum will be again stimulating and attractive, bringing together managers interested in the understanding and development of mediation for their companies, experienced and younger mediators, lawyers, academics, judges, students who are our future decision makers.

**Do not miss this opportunity to learn and enhance your knowledge and practice about mediation.**

**The 27<sup>th</sup> Forum will be an unforgettable international event. Practitioners from the USA, Australia, China, Africa and Europe have already confirmed their participation.**

**We are looking forward to welcoming you to Milan!**



American Arbitration Association/International Centre For Dispute Resolution • Arbitration Court at the Bulgarian Chamber of Commerce and Industry • ADR Center • Aequitas • ADR • ADRg UK • Association des Médiateurs Indépendants d'Île de France (AMIDIF) • Asociación Mexicana de Mediación y Arbitraje Comercial • Beijing Arbitration Commission • bMediation • Centre for Effective Dispute Resolution (CEDR) • Centre Professionnel de Médiation • Milan Chamber of Arbitration • Chambre Suisse de Médiation Commerciale • Chambre vaudoise du commerce et de l'industrie • Cour Européenne d'Arbitrage • InterMediation • International Chamber of Commerce • Centre de Médiation et d'Arbitrage de Paris • Centre de Résolution des Conflits • Concilia • Conciliation Centre of CCPIT/CCOIC • Consolat de Mar de Barcelona • CPR: The International Institute for Conflict Prevention and Resolution • Court of International Commercial Arbitration of the Chamber of Commerce and Industry of Romania • Croatian Bar Association • Euroarbitrage • European Center for Dispute Resolution (ECDR) • Greek Mediation Institute • Hellenic Mediation and Arbitration Centre • International Mediation Institute (IMI) • Institut d'Expertise, d'Arbitrage et de Médiation (IEAM) • LAMAC - Lebanese Association for Mediation And Conciliation • London Court of International Arbitration • Malaysian Mediation Centre • Mediators' Training Institute of Thessaloniki • Mediators-federatie Nederland (MfN) • Organismo di Conciliazione di Firenze (OCF) • Rakmo Institute • Resolutia Gestione delle Controversie • Slovenian Association of Mediators • Società Italiana per la Risoluzione Alternativa delle Controversie • The Chartered Institute of Arbitrators • The Law Society of New South Wales • WIPO Arbitration and Mediation Center



## Thursday, January 16

**19:30** WELCOME COCKTAIL

Venue to be confirmed

## Friday, January 17

**08:30 – 09:00** Registration of Participants

**PALAZZO EMILIO TURATI – Sala Conferenze**  
Via Meravigli, 9/b, 20123 Milan

**09:00 – 09:30** Welcome and Opening of the Forum

- **Jerome ROTH**, *UIA President, Munger Tolles & Olson LLP, San Francisco, CA, USA – or his Representative*
- **Fabienne VAN DER VLEUGEL**, *President of the UIA World Forum of Mediation Centres, Lawyer at the Meaux and New York Bars, Mediator, VDV Avocats, Serris, France*
- **Vinicio NARDO**, *President of the Milan Bar Association, Milan, Italy – or his Representative*
- **Stefano AZZALI**, *General Director of the Milan Chamber of Arbitration, Milan, Italy*
- **Carlo SANGALLI**, *President of the Chamber of Commerce of Milan, President of Confcommercio, Milan, Italy*

**09:30 – 10:30** The Italian Outlook

Mediation in Italy has been growing significantly since the late '90s, also through the introduction of mandatory attempt in many subjects. An effective tool within a promising market, it is trying to gain new ground and secure a bright future.

**Moderator & speaker:** • **Stefano PAVLETIČ**, *Business consultant, Mediator and Arbitrator, Studio Pavletič, Milan, Italy*

**Speakers:**

- **Nicola GIUDICE**, *Head Officer of Mediation Service, Milan Chamber of Arbitration, Milan, Italy*
- **Angelo SANTI**, *Lawyer and Mediator, President of UNAM (Unione Nazionale Avvocati per la Mediazione), Perugia, Italy*
- **Adriana CAPOZZOLI**, *Adjunct Professor of Mediation, University of Florence, Advocate and civil and commercial Mediator, Family Mediator, Florence, Italy*

**10:30 – 11:30** Innovative Approaches to Mediation

As mediators, our understanding of dispute resolution naturally expands and evolves over time. Increasingly, evidence-based practice plays an important role in revealing new insights into the way we might approach our craft. This session will showcase two new evidence-based approaches that are having an impact on mediation in New Zealand and Australia.

**Moderator & speaker:** • **Danielle HUTCHINSON**, *Lawyer and Mediator, Resolution Resources, Melbourne, Australia*

**Speaker:**

- **Jill GOLDSON**, *Mediator, Family Matters Centre, Auckland, New Zealand*

**11:30 – 11:45** Coffee Break

*Kindly offered by Studio Legale Associato Arlenghi e Agostini*

**11:45 – 12:45** Africa in Need of Mediation? Answers of OHADA

Mediation has been introduced in the OHADA legal documentation. How mediation may evolve in Africa? After description of a geopolitical vision of this continent, the audience will be informed about the current situation, and specific developments that may be expected or that, surprisingly, may arise. Concrete examples will be described.

**Moderator & speaker:** • **Brigitte BOUVIER**, *BBMT Avocats, CEDR Accredited Mediator, Co-founder of the association Avomarc in Democratic Republic of Congo, Paris, France*

**Speakers:**

- **Stéphanie KWEMO**, *Lawyer and Mediator, OHADA Specialist, Paris, France*
- **Additional Speaker to be confirmed**

**12:45 – 14:00** Lunch

**14:00 – 15:15** Conflict Management

- What are enterprise level integrated conflict management systems – what do they consist of, how are they created
- What are the roles of the neutral in these systems – how must a neutral perceive themselves in order to be effective (i.e., not seeing themselves as simply a mediator, but as a “change agent” or “connector”)
- How does this translate to the commercial world – what are the crossover points

**Moderator & speaker:** • **Pete SWANSON**, *Director, Office of Conflict Management and Prevention, Federal Mediation and Conciliation Service (FMCS), Washington, DC, USA*

**Speakers:**

- **Paul LATREILLE**, *Professor of Management from the Sheffield University Management School, Sheffield, UK*
- **Corina BÖLSTERLI MAIER**, *Mediator and Coach, cbm Office for Mediation, Coaching and Supervision, Lindau, Germany*
- **David THALER**, *Senior Advisor, Federal Mediation and Conciliation Service (FMCS), Washington, DC, USA*

**15:15 – 15:30** Coffee Break

**15:30 – 16:45** Abuse in the Mediation Process

How can mediators deal with unethical behaviour in mediation? How can we deal with downright and obvious intentional lies of parties in mediation? Are there any legal, factual or ethical sanctions we could use in such situations? Should mediation confidentiality privilege for acting in bad faith be reevaluated? Are there cultural differences to demand the truth in mediation? Are there any obligations of mediators if misbehaviour or unwillingness to continue the mediation in good faith becomes obvious, e.g. in Caucus sessions?

**Moderator & speaker:** • **Professor Dr. Renate DENDORFER-DITGES**, *Partner / Lawyer / Arbitrator / Mediator, DITGES Partnerschaft mbB, Bonn, Germany*

**Speaker:**

- **Diana PARAGUACUTO-MAHÉO**, *Partner / Lawyer / Arbitrator / Mediator, Foley Hoag LLP, Paris, France*
- **Galyna YEROMENKO**, *Lawyer / Mediator, Ph.D., First-President at National Ukrainian Association of Mediators, Founder and CEO of Ukrainian Mediation Center (UMC) at Kyiv-Mohyla Business School, Kiev, Ukraine*
- **Anne-Karin GRILL**, *Partner / Lawyer / Arbitrator / Mediator, Vavrovsky Heine Marth Rechtsanwälte, Vienna, Austria*

**16:45 – 18:00** Opportunities and Obstacles for Business Mediation and Conflict Management

In this session we will discuss the current opportunities and obstacles for business mediation and conflict management programmes in profit and non-profit organisations. How does business mediation relates to (the effectiveness of) other forms of conflict resolution? What the reasons are for whether or not using business mediation and what are the desired qualifications in terms of background and experience of the mediator, the role of lawyers and the method of conducting mediation (approach and mediation style).

**Moderator & speaker:** • **Monique VAN DE GRIENDT**, *Director and Mediator at Dialogue BV, Bussum, Netherlands*

**Speakers:**

- **Ellen VAN GESTEL**, *Mediator at Dialogue BV, Bussum, Netherlands*
- **Pasquale ORRICO**, *Advocate at Arlenghi Agostini Avvocati and Mediator, Milan, Italy*

**20:00** Optionnal Dinner

Venue to be confirmed

## 08:45 – 09:00 Registration of Participants

**PALAZZO EMILIO TURATI**

**Sala Conferenze**

Via Meravigli, 9/b, 20123 Milan

## 09:00 – 10:15 Practices and Benefits of Self-Regulated and Imposed Dispute Resolution Systems and Designs Within and Across Industries, Continents, and Into Cyber-Space

*Diverging interests between different actors, sectors of activities or industries, can give rise to competitive tensions and disputes, may threaten its sustainability and also impact all of the stakeholders of the ecosystem.*

*Initiatives have arisen where organisations and industries in such systems have set up – or have been imposed – multi-stakeholder bodies in order to better handle these tensions, improve collaboration, foster good partnership relations and resolve disputes.*

*This session draws on International practitioners to explore examples from the food supply chain and energy sectors, as well as from the realms of sports and arts. It addresses the role of mediators, experts and peers, and explores how systems can be effectively designed and implemented, whilst highlighting how technology can play a significant role as an enabler.*

**Moderator & speaker:** • Georges HANOT, Mediator, Founding Partner at Con-Sent ADR; Chair of the Belgian Supply Chain Initiative and Initiator of other self-regulated bodies, Ghent, Belgium

### Speakers:

- Shirli KIRSCHNER, Dispute System Designer, Consultant and Mediator; CEO of Resolve Advisors, Dispute Resolution Adviser for the wholesale energy market and music industry; Co-founder of the Elker-app for feedback and reporting, Sydney, Australia
- Thiruvengadam BC, Advocate, International Mediator and Arbitrator, Honorary Director, Bangalore International Mediation, Arbitration and Conciliation Centre, Bangalore, India

## 10:15 – 10:30 Coffee Break

## 10:30 – 11:30 Seeing the Glass as Half-Full, Not Half-Empty — Use and Impact of Mediators' Optimism During the Mediation Process

*Have you ever sensed that, as mediator, your perspective on the possibility of the parties reaching a settlement actually has impacted whether or not it occurs? During this interactive session, we will explore a variety of ways in which the mediator's optimism can positively impact the mediation process; and help keep it "alive" and moving towards settlement. Our objective is for you – whether innately an optimist, pessimist or realist – to become better equipped to recognize opportunities to exhibit optimism at critical junctures in the mediation process. (...though if you innately lean more towards pessimism, we understand that you are pretty sure that those opportunities do not exist!).*

**Moderator & speaker:** • Ross W. STODDARD, III, Attorney-Mediator, Dallas, TX, USA

## 11:30 – 12:30 Does the Mediator Improve the Performance Level of the Negotiators?

*Scientific studies as well as practice show that professionals can make errors of assessment that impact the quality of the decisions they make. The scientific literature explains this poor performance by the tendency of professionals and specialists to overestimate the quality of the information they hold and to underestimate the quality of the information held by the other party. This cognitive bias is known as "overconfidence bias". Under the title "The impact of cognitive biases in the assessment of offers made by the opposing party", Gérard Kuyper will highlight the mediator's contribution to countering this overconfidence bias and improving the quality of agreements negotiated by professionals, including lawyers.*

*Bruno Gomart will share his 18 years of experience in Risk & Contract Management in the field of international industrial projects and will*

*discuss the theme "How the implementation of preventive risk management is an effective safeguard against cognitive bias".*

**Moderator & speaker:** • Gérard KUYPER, Partner Alteryx, Accredited Mediator, Brussels, Belgium

### Speaker:

- Bruno GOMART, Chief Operating Officer, MAREEX Consulting SA, Lausanne, Switzerland

## 12:30 – 13:30 Lunch

## 13:30 – 14:30 The Acceleration of the Development of International Business Mediation after the Singapore Convention

*The adoption, by the United Nations' Member States, of the Singapore Convention on International Settlement Agreements Resulting from Mediation offers economical actors a securing and efficient tool. It clearly frames mediation in the landscape of ADRs at a worldwide level. This tool, which completes regional and national judicial systems more and more favorable to mediation, should significantly contribute to the development of international mediation in the following years.*

*This round-table will get the speakers to talk about, notably, the stakes and interest of an international convention on the recognition of international settlement agreements resulting from mediation; the perception of various representative Member States parties to the Convention; the impacts of such a tool on the use of mediation in business relationships worldwide and other contexts.*

**Moderator & speaker:** • David LUTRAN, Lawyer, Mediator, Lutran & Associés, Paris, France

### Speaker:

- Danielle HUTCHINSON, Lawyer and Mediator, Resolution Resources, Melbourne, Australia

## 14:30 – 14:45 Coffee Break

## 14:45 – 16:00 Mediation in China – an Insight on Recent Developments and Main Trends in the Dynamic Chinese Market

*Experience on the field, professional background and personal feed-back to draw a lively and effective picture on Chinese mediation's potential.*

**Moderator & speaker:** • Stefano PAVLETIČ, Business consultant, Mediator and Arbitrator, Studio Pavletič, Milan, Italy

### Speakers:

- Antonietta MARSAGLIA, Mediator CCPIT and Italy-China Mediation Centre, Studio Legale Marsaglia, Milan, Italy
- Valérie REDRON-DULONG, French Foreign Trade Advisor (CCE), CEO Safran Colibrys and CEO Safran Electronics & Defense Germany GmbH, Paris, France

## 16:00 – 17:00 Companies Testimony

*This session will be dedicated to the users of mediation, inviting enterprises, to give concrete testimonies confirming the utility of mediation in international/national commercial disputes.*

**Moderator:** • to be confirmed

### Speakers:

- Valérie REDRON-DULONG, French Foreign Trade Advisor (CCE), CEO Safran Colibrys and CEO Safran Electronics & Defense Germany GmbH, Paris, France
- Andrea MAGLIANI, Lawyer, Pedersoli Law firm, Milan, Italy
- Additional speaker to be confirmed

## 17:00 – 17:15 News from the Centres

*Announcement of the 28<sup>th</sup> UIA World Forum of Mediation Centres.*

## 20:00 Optional Dinner

**Venue to be confirmed**



# GENERAL INFORMATION

## SEMINAR VENUE

**PALAZZO EMILIO TURATI**  
(Sala Conferenze)  
Via Meravigli, 9/b  
20123 Milan

## CONTINUING LEGAL EDUCATION

Every participant attending the Forum will receive a "Certificate of Participation" at the end of the event that may be used to obtain "Credits" for "Continuing Legal Education" – "Continuing Professional Development" purposes, depending on national rules. For the Italian participants, training points have been granted by the Milan Bar Association (Ordine degli Avvocati di Milano). For more information, please contact the UIA.

## LANGUAGE

The working language will be **English**.

## REGISTRATION FEES

The registration fees for the Forum are:

**€ 340 (Excl. VAT)\* until December 16, 2019 included**

**€ 390 (Excl. VAT)\* from December 17, 2019 onwards**

\* The VAT (22%) can be applied to the amount stated above according to the European Directive 2006/112/CE of November 28, 2006. **If you provide an EU VAT ID number, the VAT will not be charged.** For more information, please contact the UIA.

### Fees include:

- Attendance at all working sessions
- Forum documentation
- Welcome cocktail on Thursday, January 16
- Lunches on January 17 & 18
- Coffee breaks on January 17 & 18

**The dinners on Friday, January 17 and Saturday, January 18 are optional and at additional charge.**

Please note that the number of places at the forum is limited. The organisers reserve the right to refuse registrations in the event of excess applications.

In order for your name to appear in **the list of participants**, which will be distributed during the Forum, your registration form must be received by **January 9** at the latest. An updated electronic list will be sent by email to all the participants after the Forum.

## HOTEL RESERVATION

A limited number of rooms has been pre-booked at a preferential rate. Reservations should be made directly through the hotel. Credit card details must be given in order to secure your reservation. Please note that the number of rooms is limited. We recommend that you proceed with your reservations as soon as possible.

## HOTELS

**HOTEL PALAZZO DELLE STELLINE (3\*)** (at 850 meters from the Forum Venue)  
Corso Magenta 61, 20123 Milan  
T +39 02 48 18 431 / F +39 02 48 19 42 81  
info@hotelpalazzostelline.it  
www.hotelpalazzostelline.it

## RATES

Single Room	<b>EUR 115</b>
Double Room for Single Use	<b>EUR 130</b>
Double Room	<b>EUR 150</b>
Suite	<b>EUR 180</b>

**Breakfast and VAT 10% included**

**City tax NOT included: EUR 4 per night per pers.**

Please download the hotel reservation form from our Website: [www.uianet.org](http://www.uianet.org)

**HOTEL MILANO SCALA (4\*)** (at 650 meters from the Forum Venue)  
Via dell'Orso 7, 20121 Milan  
T +39 02 87 09 61 / F + 39 02 87 09 60 96  
booking@hotelmilanoscala.it  
www.hotelmilanoscala.it

Double Classic Room – Single Use	<b>EUR 270</b>
Double Superior Room – Single Use	<b>EUR 300</b>

**Breakfast and VAT 10% included**

**City tax NOT included: EUR 5 per night per pers.**

Please download the hotel reservation form from our Website: [www.uianet.org](http://www.uianet.org)

**HOTEL NH COLLECTION MILANO PRESIDENT (4\*)**  
(at 1.3 km from the Forum Venue)  
Largo Augusto 10, 20122 Milan, Italy  
T +39 02 77461 / Reservation +34 848 390 398  
nhcollectionpresident@nh-hotels.com

Premium Double Room for SINGLE use:	<b>EUR 219</b>
Premium Double Room	<b>EUR 239</b>

**Breakfast and VAT 10% included**

**City tax NOT included: EUR 5 per night per pers.**

**Reservations should be made online** by clicking on the following link: <https://www.nh-hotels.com/event/uia-forum>

# CANCELLATION AND GENERAL CONDITIONS

## CANCELLATION CONDITIONS

All cancellations will be subject to a 50% deduction and will have to be sent in writing, to be received by the Union Internationale des Avocats **no later than December 17, 2019**. No refund will be made for cancellations received after this date.

## VISAS

Anyone who requires a visa invitation letter in order to attend the Forum should register and pay their registration fees **no later than December 17, 2019**, to ensure there is enough time to obtain a visa.

All cancellations will be refunded in full, minus €50 to cover administrative costs, provided that the UIA has received the registration documents and **total registration fees no later than December 17, 2019**.

If you register after this date, only 50% of the amount paid minus €50 to cover administrative costs will be refunded for cancellations due to visa refusals.

All cancellations due to a visa refusal must be sent in writing and reach the UIA **before the Forum**. Cancellations must be accompanied by a **proof of visa refusal**.

If your visa is issued after the Forum date or if you do not have proof of visa refusal, you will not be entitled to a refund.

## GENERAL CONDITIONS

All registrations received by the Union Internationale des Avocats (UIA) along with the full payment of fees corresponding to the events selected will be confirmed in writing.

The UIA reserves the right to cancel or postpone the Forum to a later date, change the Forum venue and/or programme, make any corrections or modifications in the information published in the Forum programme and cancel any invitation to participate in the Forum, at any time and at their entire discretion, without having to provide any reasons for the same.

Neither the UIA, nor any of its managers, employees, agents, members or representatives shall be held responsible for any loss or damage, of any nature, suffered (directly or indirectly) by a delegate, accompanying person or a third party following any cancellations, changes, postponements or modifications.

**The UIA strongly advises participants to subscribe to modifiable and/or refundable services, as well as to take out a cancellation insurance.**

Neither the UIA, nor any of its managers, employees, agents, members or representatives shall be held responsible for any loss or damage, of any nature whatever, suffered (directly or indirectly) by a delegate or accompanying person, except in case of death or personal injury due to gross negligence by the UIA.

The contractual relations between the UIA and each participant (delegate or accompanying person) in relation to the Forum are subject to French law and jurisdiction, to the exclusion of any other law. Paris is the city of jurisdiction.

## FORMALITIES

It is the responsibility of participants to ensure compliance with police, customs and health formalities for their journey. Participants unable to take part in the Forum because of their inability to take a flight or any other means of transportation due to being unable to provide the documents required (passport, visa, vaccination certificate, etc.) cannot claim any reimbursement.

## FORCE MAJEURE

“Force majeure” means any events external to the parties, of both an unforeseeable and insurmountable nature that prevents either the client or the participants, or the agency or service providers involved in organising the Forum, from executing all or part of the obligations provided for in the present agreement. By express agreement, such will be the case in the event of a strike affecting the means of transport, hotel staff, air traffic controllers, an

insurrection, a riot or any prohibition whatsoever decreed by governmental or public authorities.

It is expressly agreed that for the parties, a case of force majeure would suspend the execution of their reciprocal obligations. At the same time, each of the parties shall bear the burden of all the expenses incumbent upon them, resulting from the case of force majeure.

## HEALTH

The organisers decline any responsibility in case of any health problems existing prior to the seminar that may lead to complications or be aggravated during the entire period of the stay: pregnancy, cardio-vascular problems, any allergies, special diets, any disorders under treatment and not yet consolidated on the day the Forum starts, psychic or mental or depressive illness, etc. (Non exhaustive list).

## PERSONAL DATA PROTECTION

The personal data that you communicate to us shall be processed by the International Association of Lawyers (UIA – Union Internationale des Avocats), with its registered office at 20 rue Drouot, 75009 Paris (Tel: +33 1 44 88 55 66 - Fax: +33 1 44 88 55 77 - [privacy@uianet.org](mailto:privacy@uianet.org)), in accordance with Act No. 78-17 of January 6, 1978 relating to data, files and freedoms and Regulation No. 2016/679 on data protection, as of its entry into force on May 25, 2018. Your data will be managed by UIA's General Services, Events and Accounts Section:

- For the purpose of administering your registration for the event and your on-site access to the event;
- In order to pay for the selected services - your bank details will be deleted after receipt of your payment;
- In order to communicate information messages from UIA.

To the extent necessary for the execution of their respective tasks, our subcontractors in charge of our forum organisation, our IT infrastructure, our management, the production and maintenance of our website and extranet, are likely to gain access to your data from time to time. Their servers are located in the European Union.

Data relating to your participation in the event shall be stored for a period of 10 years. We are obliged to archive billing data until the end of the period required for our tax and accounting obligations, i.e. for 7 full tax years. We shall store your contact information to keep you informed until you ask us to stop. You have the right to access your data and have it corrected if necessary. You may object to any processing of your data undertaken by us for the purposes of our legitimate interests. If you wish for more information, or to lodge a complaint, please contact CNIL (French Data Protection Authority).



Union Internationale des Avocats  
International Association of Lawyers  
Unión Internacional de Abogados

# 27<sup>th</sup> World Forum of Mediation Centres

MILAN, ITALY

FRIDAY, JANUARY 17 & SATURDAY, JANUARY 18, 2020

Register online at: [www.uianet.org](http://www.uianet.org)

or please complete and return this form, by email, fax or post, to:

**UIA (International Association of Lawyers)**

**20 rue Drouot, 75009 Paris, FRANCE**

**Tel: +33 1 44 88 55 66 ■ Fax: +33 1 44 88 55 77 ■ Email: [uiacentre@uianet.org](mailto:uiacentre@uianet.org)**

Family Name: .....

First Name: .....

UIA Identification number (if you already have one): M I \_ \_ \_ \_ \_

Firm: .....

Address: .....

Post Code: ..... City: .....

Country: .....

Tel: ..... Fax: .....

Email: .....

Date of Birth: .....

EU VAT ID-Number: .....

Special requests (special diet, allergies, handicap...): .....

Arrival/departure times & flight numbers: .....

Hotel: .....

## FORUM REGISTRATION FEES

The registration fees for the Forum are:

€ 340 (Excl. VAT)\* until December 16, 2019 included

€ 390 (Excl. VAT)\* from December 17, 2019 onwards

\* The VAT (22%) can be applied to the amount stated above according to the European Directive 2006/112/CE of November 28, 2006. **If you provide an EU VAT ID number, the VAT will not be charged.** For more information, please contact the UIA.

## FORUM SOCIAL ACTIVITIES

Please indicate below whether you plan to attend the following events **included** in the cost of your registration.

☐ Welcome Cocktail – Thursday, January 16

☐ Lunch – Friday, January 17

☐ Lunch – Saturday, January 18

## OPTIONAL ACTIVITIES

(**not included** in the registration fees)

☐ Optional Dinner – **Friday, January 17**

• Please book ..... person(s) for the dinner

€ 60 (Excl. VAT) x \_\_\_ / pers .....

☐ Optional Dinner – **Saturday, January 18**

• Please book ..... person(s) for the dinner

€ 65 (Excl. VAT) x \_\_\_ / pers .....

**Total (C) (Excl. VAT) € .....**

## TOTAL

**TOTAL (A) Excl. VAT – Registration Fees** € .....

**TOTAL (C) Excl. VAT – Optional Dinner** € .....

**TOTAL (A + C) Excl. VAT € .....**

**VAT if applicable (22%)\* € .....**

*If you provide an EU VAT ID number, the VAT will not be charged.*

**TOTAL (A + C + VAT) € .....**

*\* The VAT (22%) can be applied to the amount stated above according to the European Directive 2006/112/CE of November 28, 2006. If you provide an EU VAT ID number, the VAT will not be charged. For more information, please contact the UIA.*

## CANCELLATION CONDITIONS AND GENERAL CONDITIONS

I, the undersigned, confirm having read and accepted the cancellation policy and the general terms and conditions given on page 6 of the registration programme. My registration will only be taken into account after receipt of my payment.

The participant is aware that his/her image and/or voice may be recorded or filmed during the entire duration of the forum and, by signing this registration form, grants UIA the right to use, reproduce and distribute the concerned images and recordings by any known or unknown means and on all types of media, for an unlimited duration, completely free of charge.

The undersigned acknowledges having been informed of the processing of the personal data contained in this form by UIA, as detailed on page 6 of the registration programme.

## METHOD OF PAYMENT

☐ By bank transfer in €, without charges to the payee, in favour of the Union Internationale des Avocats, quoting “**2020 MILAN Forum**”, to the following bank and account:

**Société Générale – Paris Elysées Entreprise – 91 avenue des Champs Elysées – 75008 Paris – France**

**BIC / SWIFT N°: SOGEFRPP**

**IBAN: FR76 3000 3033 9200 0503 4165 164**

**Kindly attach a copy of your bank transfer order to your registration form**

☐ By credit card: ☐ Visa ☐ Mastercard

Card N°: \_\_\_\_\_ Expiry date: \_\_/\_\_/\_\_ 3 digits: \_\_\_\_

Name of card holder: .....

I authorise the Union Internationale des Avocats to debit the above mentioned credit card in the amount of € (EUR) .....

Date: ..... / ..... / .....

Signature: .....